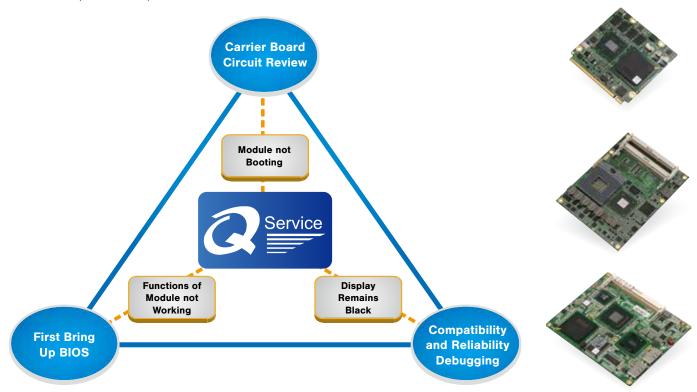
# **Q Service**

### What is Q Service?

Q Service is a Quick and Quality Service for reducing the time spent on trouble shooting and expediting the development process. With COM technology getting more and more complex and versatile, product failure can originate from numerous ways and may be difficult to identify. AAEON's Q Service helps our customers to have new product's time-to-market with AAEON's full supports from Hardware, Software, and Firmware teams (RD resources).



## **Q Service commits:**

- Quick circuit review of customer's carrier board within FIVE working days -Absolutely FREE!
- Quick to bring up BIOS within FIVE working days -Absolutely FREE!
- Quick compatibility and reliability debug services and feedback within 72 hours
- Quick arrangement for on-site service and consultation

### **Benefits:**

- Easy upgrade
- Faster time-to-market
- Cost savings
- Lower design risks
- Long-term support

## **AAEON Carrier Board Design Service**

AAEON offers professional carrier board design services for all its computer modules, too. These carrier boards will be designed according to customer's specifications, and pass all compatibility and functional tests required in the process. There are also default carrier boards for evaluation purposes.