

Bibby Lin

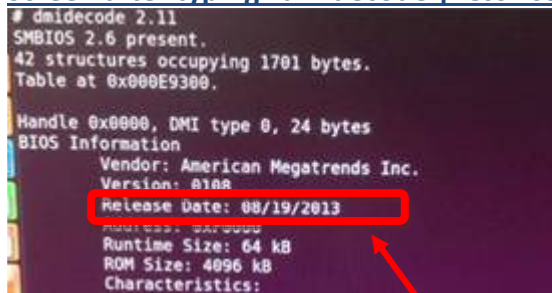
寄件者: Bibby Lin
寄件日期: 2015年2月17日星期二 下午 2:01
收件者: 'Jorge Obrero'
副本: Jack Su; Bibby Lin
主旨: RE: EPIC-CV07; BIOS CHIP

Dear Jorge,

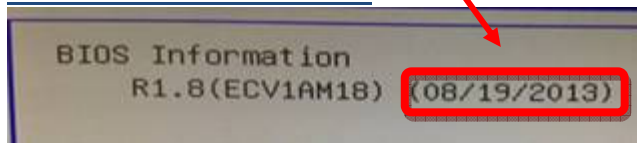
Our engineer replies that you can check the BIOS build-up date for BIOS version confirmation, and you can use the command "dmidecode | less", and the screen will show as below, then you can refer to BIOS change history for detail version information.

I hope that this command can help you for BIOS version confirmation. Please feel free to let me know if you have further question, thanks!

Screen after typing "dmidecode | less" command



BIOS version on BIOS mode



Best Regards,
Bibby Lin
AAEON Technology Inc.
Tel : 886-2-89191234 Ext : 1546

From: Jorge Obrero [mailto:jorge.obrero@tempelgroup.com]
Sent: Monday, February 16, 2015 7:21 PM
To: Bibby Lin
Cc: Jack Su
Subject: Re: EPIC-CV07; BIOS CHIP

Dear Bibby,

Sorry but I'm not sure if I've been enough clear. He needs the information, not the changes. If you run it, **dmidecode** will try to locate the DMI table. If it succeeds, it will then parse this table and display a list of records like this one:

*Handle 0x0002, DMI type 2, 8 bytes. Base Board Information Manufacturer: Intel
Product Name: C440GX+
Version: 727281-001
Serial Number: INCY92700942*

But when customer runs dmidecode, obtains the same information with EPCVBM21 and EPCVBM15.

I hope you have understood me.

Thank you.
Best Regards.

Jorge Obrero
Technical Support
Madrid

Tel. +34 91 505 45 92
www.tempelgroup.com



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El 16/02/2015 a las 11:40, Bibby Lin escribió:

Dear Jorge,

Not sure if you want to know about the difference between BIOS version, if yes, you can use "History.txt" file as BIOS change history which is include the BIOS file, and all of the changes have be recorded into the file, you can check it for the BIOS version difference.

If you can not find the file, I just attaché it in the mail for your reference.

But if you wants to know other version difference, please help to point it out, and I can check it in detail, thanks for your understanding and help!



Best Regards,
Bibby Lin
AAEON Technology Inc.
Tel : 886-2-89191234 Ext : 1546

From: Jorge Obrero [<mailto:jorge.obrero@tempelgroup.com>]
Sent: Monday, February 16, 2015 6:29 PM

To: Bibby Lin
Cc: Jack Su
Subject: Re: EPIC-CV07; BIOS CHIP

Dear Bibby,

Sorry for my late reply. Don't worry about .bin file, customer has solved the problem. On the other hand customer is using a linux version and he tries to obtain information about BIOS version when he uses **dmidecode** command (<http://linux.die.net/man/8/dmidecode>) but he doesn't obtain any different information between EPCVBM21 and EPCVBM15.

Could you modify some parameters to distinguish between versions?

Thank you.
Best Regards.

Jorge Obrero
Technical Support
Madrid

Tel. +34 91 505 45 92
www.tempelgroup.com



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El 12/02/2015 a las 6:47, Bibby Lin escribió:

Dear Jorge,

Sorry that we only have .ROM for EPIC-CV07, you can refer to the attached file as R2.1 BIOS, please let me know if you have any question, thanks!

Sorry I forgot to tell you that this customer wants the 2.1 BIOS version in .bin. Is it possible to obtain this file?
[Bibby] Could you please provide the P/N and S/N of EPIC-CV07 so that I can check if R2.1 is the latest version or not?

Best Regards,
Bibby Lin
AAEON Technology Inc.
Tel : 886-2-89191234 Ext : 1546

From: Bibby Lin
Sent: Tuesday, February 10, 2015 8:58 AM
To: 'Jorge Obrero'

Cc: Jack Su
Subject: RE: EPIC-CV07; BIOS CHIP

Dear Jorge,

Here's the reply for your question:

The customer that has some EPIC-CV07 has a question about BIOS chip. He needs to know if this CPU only integrates "**SST25VF032B**" chips or integrate other chips.

If it integrates other chips please, could you tell me the models?

[Bibby] I checked most of EPIC-CV07 models, they use "MX25L3206EM2I-12G" for BIOS chipset, I also attach the datasheet for your reference.

Sorry I forgot to tell you that this customer wants the 2.1 BIOS version in .bin. Is it possible to obtain this file?

[Bibby] Could you please provide the P/N and S/N of EPIC-CV07 so that I can check if R2.1 is the latest version or not?

Please feel free to contact with me if you have further question, thanks.

Best Regards,
Bibby Lin
AAEON Technology Inc.
Tel : 886-2-89191234 Ext : 1546

From: Jorge Obrero [<mailto:jorge.obrero@tempelgroup.com>]
Sent: Monday, February 09, 2015 8:46 PM
To: Bibby Lin
Subject: Re: EPIC-CV07; BIOS CHIP

Dear Bibby,

Sorry I forgot to tell you that this customer wants the 2.1 BIOS version in .bin. Is it possible to obtain this file?

Thank you.
Best Regards.

Jorge Obrero
Technical Support
Madrid

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El 09/02/2015 a las 13:11, Jorge Obrero escribió:

Dear Bibby,

The customer that has some EPIC-CV07 has a question about BIOS chip. He needs to know if this CPU only integrates "**SST25VF032B**" chips or integrate other chips.

If it integrates other chips please, could you tell me the models?

Thank you.
Best Regards.

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Jorge Obrero
Technical Support
Madrid

Tel. +34 91 505 45 92
www.tempelgroup.com



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