

# **Embedded Computing Design Service**

Guiding Your Way to the Perfect Solution



GSA Contract Holder # GS-35F-0470Y

Focus • Agility • Competitiveness

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# Well-rounded Services

From hardware to software, the Service is set to present you the quickest and most viable ways to make your ideas become a reality. Different approaches in prototyping, producing, and maintaining the proposed design will be drawn up for the best course of action that suits your needs.

### Software



### **Hardware**

- Customization through daughterboards
- Revised/ Customized Products
- Dedicated P/N for ODM/OEM Products

### **Value-Added Services**

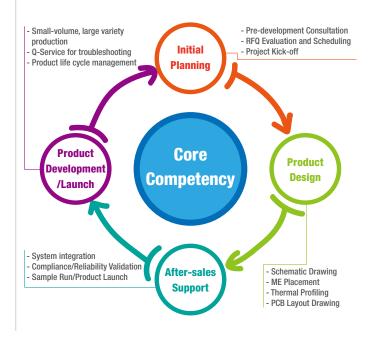


- Thermal Simulation - Thermal Design Support (E.g. Heat Sinks, Heat
- Spreaders, Fans) - Simple Chassis Integration for Pretesting
- Q Service Plus. Technical Forum

# Clearly Defined Production

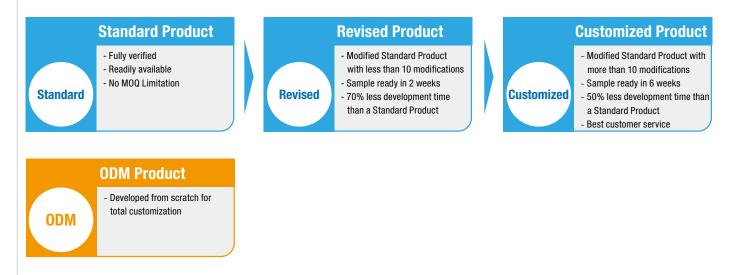
# Processes

The process of coming up with a finalized solution can be divided into 4 main stages: Initial Planning, Product Design, Product Development/ Launch, and After-sales Support, with each stage comprimising of different tasks. Refer to the diagram below to learn more about the main processes that make up each stage.



# Right Steps for the Job

To achieve the aim of speeding up product development, proposed ideas are categorized into 4 product types: Standard Product, Revised/Customized Product, and ODM Product based on the specifications required. The diagram below will break down these product types and explain to you characteristics of each type.

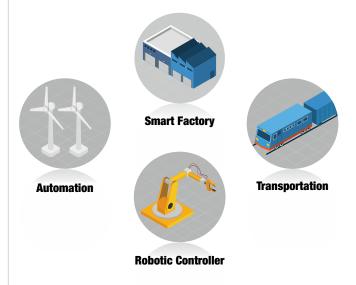




## 2 Getting Specific with ODM Projects/Customization Made Easy/BIO Standardized Pin Definition

# Getting Specific with ODM Projects

Ideas requiring over-extensive modification of a Standard Product will be considered as a new ODM product. As it is built from the ground up, it may take longer for an initial sample to be ready than other categories. But this approach comes with the added perk of allowing users to incorporate any features they want, down to changing specifications pre-defined by an Standard or Revised Products (such as form factor), making it the most practical route for developing solutions for specific vertical markets.

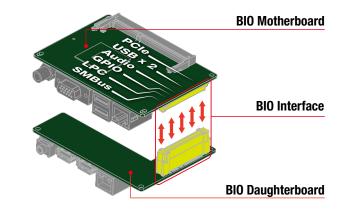


# BIO Standardized Pin Definition

While there are many approaches to which a product can be customized, AAEON recommends the BIO daughterboards, a series of daughterboards equipped with AAEON's Board-to-board Interface for AAEON's Standard Products. Being simple in design and made-to-order, the board takes time and effort out of customization by bypassing the traditional process of re-specifying, building, and testing a product. Simply pick the features you want, build the board, connect it to the motherboard and your solution is ready. No fuss, no muss.

Some key features include:

- Unified screw holes on both the motherboard and daughterboard
- Flexible to demands of vertical markets
- Easy thermal and system assembly



# Customization Made Easy



# Get Up to Speed with Q Service Plus



Q-Service Plus is AAEON's unique set of free, multi-faceted services aimed at getting a product setup as quickly as possible as well as providing assistance in troubleshooting, debugging, and upkeeping systems after implementation. It covers both pre-production as well as after-sales phases with the following services:

## I. Core Services

Speed and efficiency defines the core of AAEON's Q service Plus. With it, we aim to:

- Provide quick BIOS setup within 5 working days
- Provide preliminary feedback on a problem within 1~2 working days
- Provide complete compatibility, reliability, testing and debugging within 3~5 working days
- Arrange on-site service and consultation, including troubleshooting and risk management
- Provide carrier board schematics and compatibility check



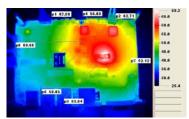
# II. Thermal Analysis Service

AAEON offers a full range of custom-designed thermal solutions to ensure the most optimal, flexible thermal management for your AAEON products. With AAEON's custom thermal solution, you can be assured of the following services:

- Sample drawing of proposed designs
- Simulation of selected designs
- Thermal solution designs of board level or system integration
- Field testing before final implementation
- Contribute to extended temperture products



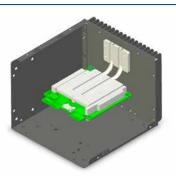
## Thermal Simulation



Board Level Design\_



System Integration



# Get Up to Speed with Q Service Plus

## III. Sharp Tools Make Good Work

Debugging is prudent in embedded devices. We are well-prepared with the debugging tool sets to facilitate the debug process, especially for COM Express modules. These tools are for internal use ONLY and are not for sale.



## Debug Tool: LPC Debug

To display system's boot status



## Riser Card:

 PCle [x16] to PCle [x8] x 2 + Power



■ PCle [x4] to PCle [x1] x 4 + Power



PCle [x16] to PCle [x8] + PCle [x4]
x 2 + Power

# IV. Technical Forum - Enrich Your Technical Knowledge

The AAEON Technical forum is a knowledge base service to share indepth information on some of today's most commonly used technologies as well as technical know-how on embedded system designs. Articles will be uploaded regularly and we encourage users to browse through them and provide their feedback. Also, any queries relating to the posted topics will be promptly responded to by our R&D engineers, who are administrating the site and will be glad to answer any questions.

- Sharing new technology and the most common questions
- Closing the distance with client
- Problem-solving

## **AAEON BIO White Paper**

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PERIPHERAL - Q-SERVICE - PRODUCTS WHITEPAPER Login Registration



NanoCOM-BT & Q-Service Plus Resource Guide



non Connected Standby (Non-CS)

Bay Trail M/D



Introducing AAEON Tech Forum http://forum.aaeon.com





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