# Sandy Ho[何幸潔]

<b>寄件者:</b>	Wendy Wei[魏翠瑛]		
寄件日期:	2016年8月4日星期四 上午 10:41		
收件者:	Sandy Ho[何幸潔]		
主旨:	RE: UP-CHT01 driver step 4-0802		

### Hi Sandy,

### 放 2,3 兩個,1 是客製 BOM 用的不要上,謝謝。

SAP_201606038	SAP	王志誠	2016-06-24 18:15:14	已批准	UP-CHT01 R0.T (UP
SAP_201606015	SAP	王志誠	2016-06-14 16:45:59	已批准	UP-CHT01 R1.2 (V0
SAP_201606008	SAP	王志誠	2016-06-04 19:41:18	已批准	UP-CHT01 R0.S (UF

Best regards,

### Wendy Wei

Design Manufacturing Service/PM AAEON Technology Inc. (An ASUS assoc. co.) Tel : 886-2-8919-1234 # 1862 Mail: <u>wendywei@aaeon.com.tw</u>

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From: Sandy Ho[何幸潔] Sent: Thursday, August 04, 2016 10:28 AM To: Wendy Wei[魏翠瑛] Subject: RE: UP-CHT01 driver step 4-0802

# 請問3各BIOS都放上去嗎

<b>V</b>	SAP_201606038	SAP	王志誠	2016-06-24 18:15:14	已批准	UP-CHT01 R0.T (UP
	SAP_201606015	SAP	王志誠	2016-06-14 16:45:59	已批准	UP-CHT01 R1.2 (V0
	SAP_201606008	SAP	王志誠	2016-06-04 19:41:18	已批准	UP-CHT01 R0.S (UF

From: Efen Chung[鍾懿芬] Sent: Wednesday, August 03, 2016 1:56 PM To: Wendy Wei[魏翠瑛]; Drako Su[蘇冠豪] Cc: Danny Chen[陳偉傑]; Sandy Ho[何幸潔]; Chris Chuang[莊健群] Subject: RE: UP-CHT01 driver step 4-0802

Hi Drako: 這是你也 Approved 的說明對吧!? 我們可以直接用在 Manual 上?

#### Best Regards, Efen

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From: Wendy Wei[魏翠瑛] Sent: Wednesday, August 03, 2016 1:08 PM To: Efen Chung[鍾懿芬]; Drako Su[蘇冠豪] Cc: Danny Chen[陳偉傑]; Sandy Ho[何幸潔]; Chris Chuang[莊健群] Subject: RE: UP-CHT01 driver step 4-0802

## Hi Efen,

This driver is for some virtual devices required for Linux to be functional. These virtual devices will also appear in Windows Device Manager, as unknown devices. This can be eliminated by installing the dummy driver.

How to install: Click "Update driver" in Windows Device Manger, to unknown devices. And then install dummy driver manually

更新一下敘述如上,謝謝。

Best regards,

Wendy Wei Design Manufacturing Service/PM AAEON Technology Inc. (An ASUS assoc. co.) Tel : 886-2-8919-1234 # 1862 Mail: wendywei@aaeon.com.tw

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From: Wendy Wei[魏翠瑛] Sent: Tuesday, August 02, 2016 5:36 PM To: Efen Chung[鍾懿芬]; Drako Su[蘇冠豪] Cc: Danny Chen[陳偉傑]; Sandy Ho[何幸潔]; Chris Chuang[莊健群] Subject: RE: UP-CHT01 driver step 4-0802

#### Hi Efen,

- 此驅動程式為4個Linux底下所需非實際I/O裝置的驅動程式,此I/O裝置在Windows底下無作用, 若不安裝驅動程式會在裝置管理員下看到四個未安裝驅動程式的裝置,因該裝置非真實裝置,故未安 裝驅動程式也不會影響平常使用操作OS
- 2. 解壓縮安裝即可。

#### Best regards,

Wendy Wei Design Manufacturing Service/PM AAEON Technology Inc. (An ASUS assoc. co.) Tel : 886-2-8919-1234 # 1862 Mail: <u>wendywei@aaeon.com.tw</u> **Focus • Agility • Competitiveness**  \*PRIVILEGED AND CONFIDENTIAL: This communication, including attachments, is for the exclusive use of addressee and may contain proprietary, confidential and/or privileged information. If you are not the intended recipient, any use, copying, disclosure, dissemination or distribution is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this communication and destroy all copies

From: Efen Chung[鍾懿芬] Sent: Tuesday, August 02, 2016 5:29 PM To: Wendy Wei[魏翠瑛]; Drako Su[蘇冠豪] Cc: Danny Chen[陳偉傑]; Sandy Ho[何幸潔]; Chris Chuang[莊健群] Subject: RE: UP-CHT01 driver step 4-0802

Hi Wendy:

1. 請寫一段話告訴客戶在什麼情況下會用到這個 Driver? (中英文皆可, 我請新的 writer 幫你翻) 2. 如果要使用的話, 要如何使用?

# Best Regards,

Efen

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From: Wendy Wei[魏翠瑛] Sent: Tuesday, August 02, 2016 5:13 PM To: Efen Chung[鍾懿芬]; Drako Su[蘇冠豪] Cc: Danny Chen[陳偉傑]; Sandy Ho[何幸潔]; Chris Chuang[莊健群] Subject: RE: UP-CHT01 driver step 4-0802

Hi Efen,

那個 Driver 是沒有用處但是是 Windows OS 必要安裝的 driver,不然會有 4 個 Device 會出現黃色驚嘆號。 這些 device 會出現主要是為了客戶 Linux 應用需要有此四個在 Windows 下無作用的 device。

這個 Driver 的用途確實是 dummy driver。

若需要改名還請告知建議如何修改名稱。

謝謝。

Best regards,

Wendy Wei Design Manufacturing Service/PM AAEON Technology Inc. (An ASUS assoc. co.) Tel : 886-2-8919-1234 # 1862 Mail: wendywei@aaeon.com.tw

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From: Efen Chung[鍾懿芬] Sent: Tuesday, August 02, 2016 11:57 AM To: Drako Su[蘇冠豪]

# Cc: Danny Chen[陳偉傑]; Sandy Ho[何幸潔]; Chris Chuang[莊健群]; Wendy Wei[魏翠瑛] Subject: UP-CHT01 driver step 4-0802

Hi Drako:

請問一下這個 UP-CHT01 driver 的第四步是怎麼回事? 剛打電話給 Danny, 他說是 I/O Driver, 但是標題 寫 dummy driver (manual), 又 zip 檔...

所以,如果是有用處的 Driver 的話:

- 1. 請修改檔名
- 2. 請解掉 Zip 檔後重放
- 3. 告訴 EC 重新拉檔案

如果沒有用處的話,也煩請告訴 EC 要刪除... 謝謝囉!



Best Regards,

Efen Chung Corporate Marketing AAEON Technology Inc. T: +886 2 8919 1234 x1111 F: +886 2 8919 1056 www.aaeon.com

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